

Frequentis Public Safety
The lifeline when
every second counts

FREQUENTIS
FOR A SAFER WORLD



The decisions made every second protect lives and keep communities safe.

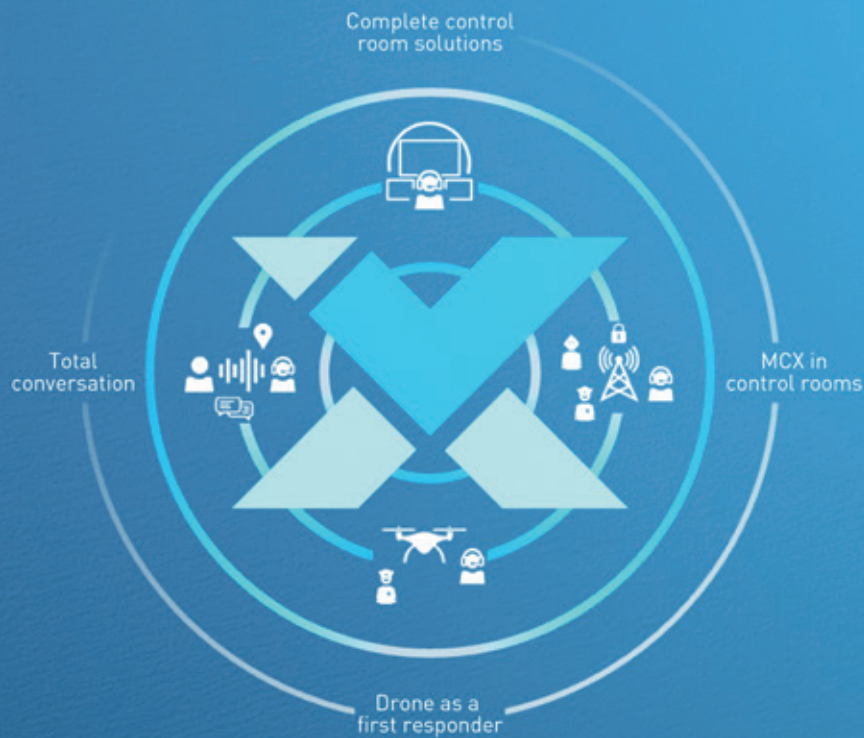


In an increasingly complex and unpredictable world, public safety organisations need solutions that ensure clarity, coordination, and control. Frequentis delivers just that.

Drawing on decades of experience, we design and support reliable, user-centric control room environments that streamline processes and boost operational efficiency.

As systems multiply and complexity grows, operators risk losing speed and effectiveness. Frequentis bridges the gap between legacy systems and new technologies with a cutting-edge digital platform that unifies communications, incident management, and citizen engagement.

Our integrated approach supports advanced automation, reduces complexity, and improves cost-effectiveness, providing real-time situational awareness and intuitive decision support. This empowers public safety teams to collaborate seamlessly, act with confidence, and deliver the best possible outcomes when every second counts.



Enabling public safety teams to respond to all emergencies quickly, confidently, and accurately

Clarity in complex environments

We transform fragmented systems and data into a single, coherent operational view. By unifying information and workflows, we reduce complexity and cognitive load, enabling operators to act faster and more accurately, with the right information at their fingertips.

Seamless interoperability across generations

We bridge the gap between legacy systems and new technologies by providing open, standards-based integration solutions. This approach ensures a smooth transition, protects investments, and allows organisations to embrace innovation at their own pace, free from disruption or vendor lock-in.

Mission-critical reliability at scale

Our platforms are designed to be resilient, secure and capable of uninterrupted performance in the most demanding environments. Thanks to their scalability, and cost-efficient architecture, they enable public safety organisations to maintain operations under any conditions while managing resources effectively.



Emergency services and other public safety organisations share a common challenge: allocating limited resources as effectively as possible to address a growing volume and a variety of incidents in a less predictable environment. With decades of experience and innovation leadership, Frequentis has identified key focus areas in which our technology and expertise contribute to public safety.

Future-ready innovation powered by automation

We enable the shift towards next-generation public safety operations by integrating standards-based innovation with advanced automation. By supporting Next Generation 112 (NG112) and Next Generation emergency services (NG911), Mission Critical Services (MCX), and data-driven data-driven insights, we help organisations to work more efficiently, consistently, and quickly in critical situations.

Human-centric decision support

We design intuitive systems that empower people, not replace them. By combining automation with clear, user-focused interfaces, we enable faster, better informed decision-making while ensuring that human expertise remains at the heart of mission-critical operations.

A dependable partner in safety

Frequentis is a trusted partner to public safety organisations around the world. With over 20 years' experience, we provide reliable and user-friendly control room solutions that support mission-critical operations. We serve **over 100 customers** in more than **20 countries** and support over **4,000 workstations**. We combine proven expertise with innovation to ensure dependable, efficient, and resilient performance.



Combatting control room complexity

Complete control room solutions

Public safety organisations manage increasingly complex operations across multiple systems, teams, and agencies. Frequentis brings communication, dispatch, alerting, incident coordination, and recording into a single operational environment, reducing manual effort and streamlining workflows. Through integrated systems and intuitive interfaces, operators gain the clarity, efficiency, and decision support needed to act confidently in critical situations.



Extending emergency access

Total conversation

As emergency communications evolve beyond voice, organisations must support new ways for citizens to seek help. Total conversation extends emergency access through Real-Time Text (RTT), video, and precise location information, enabling more inclusive, and effective interactions. Frequentis provides a standards-based approach that ensures interoperability, security, and scalability, helping organisations introduce multimedia capabilities while protecting existing investments and workflows.



Delivering richer information

Mission Critical Services in control rooms

Mission Critical Services (MCX) enable secure, data-rich communication across control rooms and field operations. By supporting voice, messaging, photos, and video, MCX enhances situational awareness and decision-making. Frequentis provides a modular migration path that integrates seamlessly with existing environments, enabling interoperability between 4G/5G and legacy technologies, such as TETRA, P25, and LMR, while protecting investments and ensuring operational continuity.



Accelerating emergency responses

Drone as a first responder

Drones are creating new opportunities for public safety organisations to respond faster and gain immediate situational awareness. Frequentis integrates Automated Drone Dispatch directly into control room workflows, enabling one-click deployment and automated flight planning. Combining expertise in safety-critical communications and air traffic management, Frequentis supports scalable drone operations that improve response times, operational efficiency and decision-making.



FREQUENTIS

Further information



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