3020 LifeX Operational Administrator Course

Target group	Location
System operators, administrators and technicians	Customer site or Frequentis TEC (Vienna)
Language	**Max. number of participants**
English (unless otherwise agreed)	8
Duration	**Course ID**
0.5 days	PS1140

Participants will, through extensive practical exercises, learn how to perform operational configuration, including the adaptation and management of user data, of the 3020 LifeX.

Course goals

Upon successful completion of this course, participants will be able to

〉 understand the role/user concept and applied routing scenarios
〉 use the system administration tool (LifeX Configurator)
〉 perform data management on the 3020 LifeX system (e.g. adaptation of telephone book entries)
〉 apply modifications to the GUI of the operator position

Knowledge

It is assumed that participants

〉 have successfully completed the 3020 LifeX Operator Course (PS1110) immediately prior to attending this course

Qualifications

The following qualifications are necessary:

〉 English language level (CEFR): minimum B2

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Training agenda

Day 1	Welcome | Health and safety | Course documentation overview | Introduction to the working environment | Role and user concept | Operational configuration with LifeX Configurator | Case studies and best practices (instructor guided) | Summary and review | Student assessment | Assessment feedback | Student feedback | Student certification | Course closure