



3020 LifeX Operator Course

Target group System operators, administrators and technicians	Location Customer site or Frequentis TEC (Vienna)
Language English (unless otherwise agreed)	Max. number of participants 8
Duration 0.5 days	Course ID PS1110

Participants will be given a high-level overview of the system and will acquire knowledge of features and functions of the operator position through extensive practical exercises, ensuring that they are able to correctly use the 3020 LifeX operator position.

Course goals

Upon successful completion of this course, participants will be able to

- › understand the overall system concept of 3020 LifeX
- › operate the 3020 LifeX operator position
- › locate and name all operator position components
- › use standard and project-specific functions for radio and telephone communication
- › create a qualified error report for maintenance personnel

Knowledge

It is assumed that participants

- › have a good understanding of written and spoken English
- › have good knowledge of command and control (C2)
- › have a good understanding of telecommunication basics

Qualifications

The following qualifications are necessary:

- › English language level (CEFR): minimum B2

Training agenda

Day 1	Welcome Health and safety Course documentation overview Introduction to the working environment Preparing the OP Basic OP operation OP features Telephone features Radio features Team functions Supervisor features Mixed communication scenarios Summary and review Student assessment Assessment feedback Student feedback Student certification Course closure
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FREQUENTIS AG
Innovationsstr. 1
1100 Vienna, Austria
Tel +43/1/811 50-0
www.frequentis.com

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