



DIVOS Investigator Course TTT

Target group Operations training instructors	Location Customer site or Frequentis TEC (Vienna)
Language English (unless otherwise agreed)	Max. number of participants 8
Duration 0.5 days	Course ID DI0150

Participants will, through extensive practical exercises, obtain the knowledge and skills necessary to conduct DIVOS Investigator Courses.

Course goals

Upon successful completion of this course, participants will

- › be able to conduct Frequentis DIVOS Investigator Courses
- › receive a Frequentis Instructor Certificate, which is valid for 18 months, after which the Certified Frequentis Instructor must recertify

Knowledge

Since this is a train-the-trainer course, previous teaching experience is necessary.

It is assumed that participants

- › have a good understanding of written and spoken English
- › have successfully completed the DIVOS Investigator Course (Course ID DI0110) immediately prior to attending this course
- › have extensive experience with the Windows operating system
- › have experience in the relevant customer domain

Qualifications

The following qualifications are necessary:

- › English language level (CEFR): minimum C1
- › 3 years' experience in adult education

Training agenda

Day 1	Welcome Health and safety Course documentation overview Teaching practice Teaching assignments Trial lectures Trial lecture feedback Individual and panel assessments Student feedback Certification as trainer Course closure
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