

Datasheet: DIVOS

Advanced mission-critical logging

Thorough documentation of all activities and events is a vital task for mission-critical control centres. The DIVOS logging system collects and archives phone and radio communication, while also capturing screens, giving operators and investigators easy access to securely stored information. DIVOS scales from single to distributed logging systems and provides powerful web services for full integration with other mission-critical information systems.

Key features

Logging of communication channels

DIVOS supports logging of diverse communication channels in mission-critical environments and is compliant with NENA 911 and EENA 112 logging requirements.

Designed for mission-critical control rooms

The DIVOS web client is specifically designed for the public safety market and can be used from any operator position, presenting relevant search results in a compact form. The smart search procedures allow users to handle large amounts of data for documenting and analysing incidents and events.

Scalable and reliable architecture

DIVOS scales from small to large, distributed and fully redundant system configurations. Administrators can monitor and manage all instances from any desk via the browser.

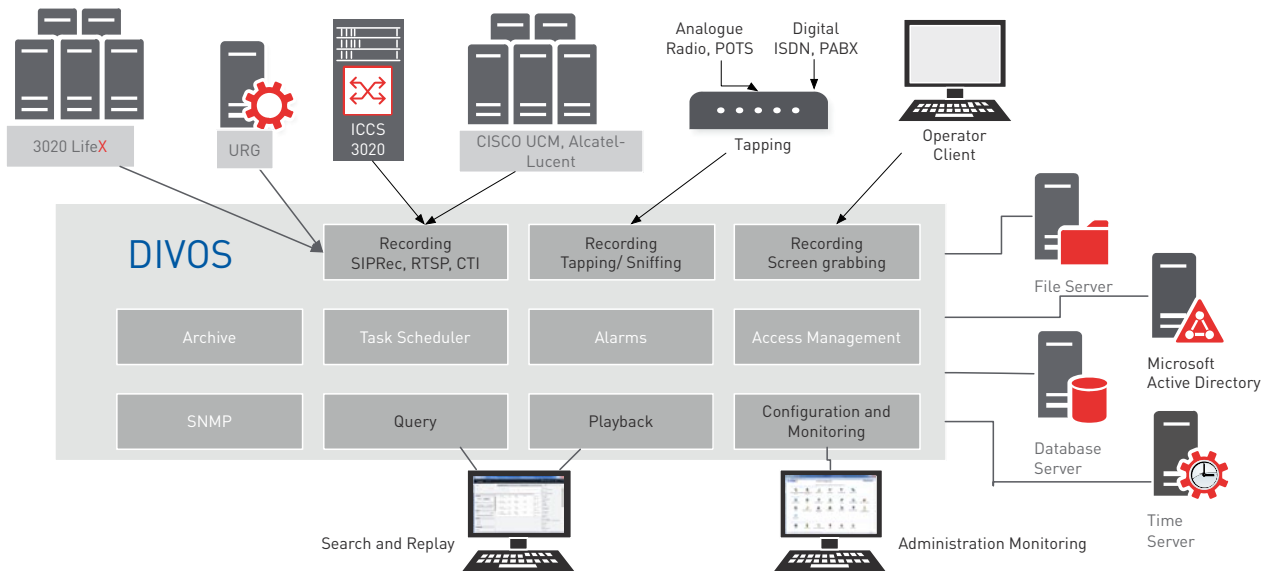
Secure storage and access

Confidentiality and integrity-protection of all logged information is ensured during recording, storage and user access. The integrated audit log services document all user activities.



DIVOS at a glance

- Logging system for phone and radio communication and operator displays
- NENA 911 and EENA 112-compliant
- Search and Replay web client specifically designed for the public safety domain
- Scales from single to large and distributed configurations
- Multi-tenancy support
- Fall-back procedures for reliable logging of communication channels



Benefits

User-centric design

The intuitive, web-based user interface boasts a wide array of practical features, such as frequently used search patterns, context-specific filters, list views and investigation sessions – putting all the necessary information at the user’s fingertips.

Smart performance

DIVOS enables fast access and presentation of search results. All queries run in the background to further enhance user experience.

Increased availability and flexibility

DIVOS data can be accessed from every workstation, allowing concurrent query and replay by multiple users via web browser.

Easier investigation and coaching

To simplify investigation and coaching, users can create collections of recordings to be shared with others. DIVOS also provides powerful SOAP services for integration with call taking, incident management and coaching solutions.

Technical specifications

Recording	Phone and radio communication via IETF SIPRec, ED 137, PBX-CTI, SIP sniffing, ISDN, analogue lines, VGA/DVI/DP screen capturing
Availability	Support for redundancy on system level
Clients	Fully web-based clients with integrated playback
Scalability	Up to 2000 concurrent recording streams
Performance	Simple and fast query procedures for immediate and quick investigations
Environment	Standard physical or virtual IT environment
Security	Encryption and integrity protection of recordings Multi-tenancy support