

Press Release

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FREQUENTIS and ASTRID advance Belgium's emergency response with modernised control room communications

- **Frequentis supports emergency centres with modernised emergency control rooms in Belgium**
- **Equipping Belgian police, fire and medical emergency centres with Frequentis LifeX for faster, more coordinated emergency response**
- **Creating a future-ready foundation aligned with emerging European emergency communication standards**
- **Helping citizens access next-generation voice and text-based communications in an emergency**

ASTRID, the communication provider for Belgium's emergency and security services, has selected Frequentis to deliver its LifeX communication platform as part of the nationwide ComHub modernisation programme.

The project will strengthen how emergency calls are handled and responders are dispatched, helping police, fire, and medical services deliver faster, more coordinated support across Belgium.

"Frequentis brings proven expertise in delivering mission-critical communications for emergency services. Through ComHub, we are creating a modern communication environment that will help emergency centre operators support citizens even more effectively today while preparing Belgium's emergency services for the challenges and opportunities ahead," said Christophe Grégoire, CTO, ASTRID.

The platform is designed to meet upcoming European NG112 standards, including supporting real-time text, changing public communication habits, and broader accessibility needs. It will also support a seamless path towards ASTRID's future Mission Critical Services (MCX) network, supporting the evolution of public safety communications in the years ahead.

To support both the people who call for help and the teams working on the front line to protect communities across Belgium, ASTRID is investing in proven technology from Frequentis to create a resilient foundation for emergency response.

"This project is about ensuring that emergency services can communicate and collaborate effectively. Together with ASTRID, we are building a future-ready environment that strengthens emergency response across Belgium," says Thomas Pils, Frequentis Senior Vice President Public Safety.

About FREQUENTIS

Frequentis stands for a safer world. Our solutions are used in our customers' command and control centres to help them make the world safer.

Frequentis is a world leader in high-tech solutions for Air Traffic Management, supporting both civil and military air traffic control organisations, as well as Public Safety and Transport, where police, emergency rescue services, fire brigades, railways, coastguards, and port authorities rely on our extensive portfolio.

The listed family business based in Vienna, Austria, drives innovative and sustainable solutions for safety and security in everyday life and in the safety-critical sector. Its air traffic optimisation solutions for air traffic control centres are contributing to reducing emissions.

As a global player with about 2,900 employees (full-time equivalents/FTE), Frequentis has a worldwide network of companies in over 50 countries. Its products, services, and solutions are used in around 150 countries. Shares in Frequentis are traded on the Vienna and Frankfurt stock exchanges; ISIN: ATFREQUENT09, WKN: A2PHG5. In 2025, revenues were EUR 580 million and EBIT was EUR 47 million.

For more information, please visit www.frequentis.com

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