

---

## **FREQUENTIS to equip Norway's fire emergency call centres with future-ready communication system**

- **Frequentis will deliver a new communication solution for all Norwegian fire emergency call centres**
- **The new system will handle calls, radio, video, and digital messages, with flexibility to support future needs**

The national collaboration of Norway's fire emergency call centres (NKS110) has awarded Frequentis a contract to deliver a new, future-ready communication platform for all 110 centres. The system will replace the current Integrated Command and Control Solution (ICCS) by the end of 2026 and will support emergency call handling, alerting, coordination, and collaboration.

Designed to adapt to evolving needs, the solution will enable operators to manage multiple types of inquiries – whether via phone, radio, video, or digital channels – while preparing the fire service for the transition to Norway's next-generation emergency network.

"This milestone marks a significant step in strengthening emergency response across Norway," says Robert Nitsch, Vice President Public Safety at Frequentis. "With the communication and collaboration platform 3020 LifeX, NKS110 gains a flexible, future-proof solution that ensures reliable, unified communication for today's needs and tomorrow's challenges."

Frequentis will deliver a centralised, software-based solution hosted on the customer's virtual platform, making it easier to manage, maintain, and scale. The system will include supporting software for communication, coordination, monitoring, and information management, providing operators with everything they need in one integrated environment.

"With this procurement, we at NKS110 IKS are confident that the 110 emergency call centres will receive a complete, robust, and efficient solution. We look forward to further cooperation on KOM together with the supplier, owners, emergency call centres, and the fire service," says Trond Brenden, Managing Director at NKS110 IKS.

"The project reinforces Frequentis' role in Norway's public safety sector and supports the company's continued investment in the region, including dedicated local resources at its Oslo office to better serve customers across the Nordic countries," says Oliver Ossege, Managing Director at Frequentis Norway.



Per Gunnar Pedersen, Chairman of the Board of NKS110 IKS & Monika Haselbacher, COO Frequentis.  
© NKS110, Nicolas Tourenc

## About FREQUENTIS

Frequentis stands for a safer world. Our solutions are used in our customers' command and control centres to help them make the world safer.

Frequentis is a world leader in high-tech solutions for Air Traffic Management, supporting both civil and military air traffic control organisations, as well as Public Safety and Transport, where police, emergency rescue services, fire brigades, railways, coastguards, and port authorities rely on our extensive portfolio.

The listed family business based in Vienna, Austria, drives innovative and sustainable solutions for safety and security in everyday life and in the safety-critical sector. Its air traffic optimisation solutions for air traffic control centres are contributing to reducing emissions.

As a global player with more than 2,400 employees (full-time equivalents/FTE), Frequentis has a worldwide network of companies in over 50 countries. Its products, services, and solutions are used in around 150 countries. Shares in Frequentis are traded on the Vienna and Frankfurt stock exchanges; ISIN: ATFREQUENT09, WKN: A2PHG5. In 2024, revenues were EUR 480.3 million and EBIT was EUR 32.1 million.

For more information, please visit [www.frequentis.com](http://www.frequentis.com)

Barbara Fuerchtegott, Head of Communications/Company Spokesperson  
[barbara.fuerchtegott@frequentis.com](mailto:barbara.fuerchtegott@frequentis.com), +43 1 81150-4631

Stefan Marin, Head of Investor Relations  
[stefan.marin@frequentis.com](mailto:stefan.marin@frequentis.com), +43 1 81150-1074