

FREQUENTIS AG: Virtual site acceptance test completed with Norwegian Public Safety Agencies

- **Completion of historical first “virtual SAT”, thanks to excellent collaboration with customer, the Public Safety Agencies and Norwegian DSB (Directorate for Civil Protection)**
- **Continuous software release delivery and execution of “remote” software acceptance despite the Corona crisis**
- **Supporting the Norwegian public safety authorities to tackle the increased amount of telephone calls**

“We are delighted to serve our Norwegian customers with our highly resilient control room solution and services that fully utilise the capabilities of the secure, digital radio network Nødnett for all emergency services in Norway. We have been working together for more than 15 years, supporting agency cross collaboration throughout Norway,” says Frequentis CEO Norbert Haslacher. “Because of the restraints due to the coronavirus, our teams both in Vienna and Norway quickly developed digital alternatives to continue support for Nødnett.”

In the week before Easter, the Nødnett team performed the first “distributed remote” software acceptance test in the project’s history. This software acceptance was especially important because it is to form the baseline for the upcoming midlife upgrade for all police and health service control rooms in Norway in 2020.

To cope with the challenging situation, extraordinary solutions were devised. The software test was performed by a virtual team located in five different countries on a test system located in Norway. In addition to the audio communication between the customer and Frequentis test team members, screen sharing was provided in two steps – various web-based platforms were in use throughout the entire test processes. The successful software acceptance was only made possible because of the excellent cooperation of the entire test team and the strong contribution from the customer side. DSB also expressed their satisfaction with this innovative approach and the level of cooperation with Frequentis.

The extraordinary contribution from the Nødnett team at a time where the customer is dependent on a seamless communication solution was also demonstrated during a remote system expansion with six VoIP (voice over Internet Protocol) operator working positions. Control rooms, especially in the Oslo area, are currently struggling with three times more telephone calls than normal. The emergency control room expansion was jointly conducted between a local customer team and a Frequentis task force, established to consult the customer and remotely integrate and configure the Integrated Communication & Control System (ICCS) 3020.

About Nødnett

Nødnett is the digital nationwide multi-agency public safety network in Norway. Nødnett provides reliable communication when it counts. The network is primarily used for internal and interdisciplinary communication by the police, fire departments and health services. Nødnett is owned and managed by The Directorate of Civil Protection (DSB).

For more information, please visit <https://www.nodnett.no/en/>

About FREQUENTIS

Frequentis, headquartered in Vienna, is an international supplier of communication and information systems for control centres with safety-critical tasks. Such 'control centre solutions' are developed and marketed by Frequentis in the business sectors Air Traffic Management (civil and military air traffic control, air defence) and Public Safety & Transport (police, fire brigade, ambulance services, shipping, railways). As a global player, Frequentis operates a worldwide network of branches, subsidiaries and local representatives in more than 50 countries.

Products and solutions from Frequentis can be found in over 30,000 operator working positions and in approximately 140 countries. Founded in 1947, Frequentis considers itself to be the global market leader in voice communication systems for air traffic control with a market share of around 30%. In addition, the Frequentis Group's AIM (aeronautical information management) and AMHS (aeronautical message handling) systems, as well as GSM-R systems for Public Transport are industry leading global solutions.

The shares of Frequentis AG are traded on the Vienna and Frankfurt Stock Exchange under the ticker symbol FQT (ISIN: ATFREQUENT09). In 2019, the Frequentis Group had about 1,850 employees worldwide and generated revenues of EUR 303.6 million and EBIT of EUR 17.2 million.

For more information, please visit www.frequentis.com

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