

Metropolitan Police Service to receive FREQUENTIS multimedia communication platform 3020 LifeX™

FREQUENTIS selected as key contractor to Leidos for the upgrade of the MPS Command and Control system

The Metropolitan Police Service (MPS), responsible for London's 32 boroughs and 620 square miles, is upgrading its Command and Control system responsible for officer deployment. Leidos was selected as the Prime Contractor with Frequentis chosen to provide its multimedia communications platform LifeX™ and Hexagon Safety and Infrastructure to provide its OnCall™ dispatch system, meeting the long-term ICT strategy of MPS. In addition, Hexagon SI's OnCall™ is already proven to work seamlessly with LifeX™.

Under the 10-year programme, the Leidos team, including Frequentis, Hexagon SI and Chaucer Consulting, will deliver a flexible system that captures emergency communication from the public and subsequently coordinates deployment of officers to incidents, pre-planned events, and other operations.

As a key contractor to Leidos, Frequentis is providing its LifeX™ solution, a fully web-based call-centre solution including automatic call distribution (ACD), integrated voice response (IVR), recording, management information system and integration with Airwave (TETRA) and in future ESN (Mission Critical Services - MCx). The Frequentis LifeX™ will ensure the control room can manage and respond to all kinds of communication paths, presenting them in a unified and manageable display, increasing the flexibility and ease of use for operators, while reducing emergency response times and simplifying public emergency contact.

"The Met is committed to investing in new technology solutions that improve the service we provide to the public. We welcome the Leidos team and look forward to delivering a modern Command and Control system that will help the Met to keep London even safer.", stated Stuart Cundy, Deputy Assistant Commissioner, Metropolitan Police Service.

Frequentis has a 15-year history, and positive track record, with the MPS providing reliable radio dispatch services since 2005, supporting vital radio transmissions for thousands of mission critical police operations. The system was also extended and enhanced in preparation for the London 2012 Olympic and Paralympic Games.

“Frequentis is proud to continue our, strong and established relationship with the Metropolitan Police Service as part of the Leidos team. As well as continuing to provide radio dispatch services we will also provide the full benefits of 3020 LifeX™, allowing the MPS to meet the challenges of changing methods of communication, in line with the growing demand for citizens of London.” Says Robert Nitsch, Frequentis Vice President Public Safety.

The Leidos team will deliver a flexible system that can be scaled and enhanced so that the MPS can meet the needs of the public through the life of the 10-year-programme.

About FREQUENTIS

Frequentis, headquartered in Vienna is an international supplier of communication and information systems for control centres with safety-critical tasks. Such 'control centre solutions' are developed and marketed by Frequentis in the business sectors Air Traffic Management (civil and military air traffic control, air defence) and Public Safety & Transport (the police, fire brigade, ambulance services, shipping, railways). Frequentis operates a worldwide network of branches, subsidiaries and local representatives in more than 50 countries. Products and solutions from Frequentis can be found in over 25,000 operator working positions and in over 130 countries. Founded in 1947, Frequentis is, by its own estimation, the global market leader in voice communication systems for air traffic control with a market share of around 30%. Moreover, the Frequentis Group's systems are globally leading in AIM (aeronautical information management) and aeronautical message handling systems, as well as in GSM-R systems in the field of Public Transport.

The shares of Frequentis AG are traded on the prime market on the Vienna Stock Exchange and in the general standard on the Frankfurt Stock Exchange under the ticker symbol FQT (ISIN: ATFREQUENT09).

For more information, please visit www.frequentis.com

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