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FREQUENTIS equips largest German police organisation with its multimedia control room solution

Frequentis was selected for phase two of the modernisation and standardisation of control centre technology (Program MVL) for the police in the German state of North Rhine-Westphalia (NRW). NRW police selected the Frequentis multimedia communication platform, 3020 LifeX, to meet the requirements for future emergency call and broadband radio communications.

Phase one of the modernisation project was carried out by Thales Deutschland GmbH. To prepare for future multimedia emergency call and broadband radio communications, the NRW police selected Frequentis AG for the continuation of the modernisation. The intensive and successful cooperation between Frequentis and Thales over the last two years – as well Frequentis' previous success completing the project "digital radio concentrator" – convinced the NRW police that Frequentis was a reliable technology partner.

NRW is the largest police organisation in Germany, covering 50 police authorities which ensure the protection and security of a population of approximately 18 million. To cope with this challenging task, and to live up to its self-acclaimed title as the most innovative police force in Germany, the NRW police relies on forward-thinking technologies for state-of-the-art control centre solutions that will meet future demands of the service.

Phase two of the program MVL includes 50 police control centres with approximately 400 operator working positions. In the future, these will be hosted in a virtual cloud-based solution available in five networked technical centers across the region. The Frequentis multimedia communication platform, 3020 LifeX, will ensure efficient emergency call handling and operation on the public safety digital radio network as well as the interconnection of both channels.

"We are very proud to be able to continue to work with, and deepen, our long-term cooperation with the North Rhine-Westphalia Police Department, helping them to achieve their goals for innovation. We see this customer as a very important strategic partner." Norbert Haslacher, CEO Frequentis AG.



About FREQUENTIS

The Austrian company Frequentis, headquartered in Vienna, is an international supplier of communication and information systems for control centres with safety-critical tasks. Such 'control centre solutions' are developed and marketed by Frequentis in the business sectors Air Traffic Management (civil and military air traffic control, air defence) and Public Safety & Transport (the police, fire brigade, ambulance services, shipping, railways). Frequentis operates a worldwide network of branches, subsidiaries and local representatives in more than 50 countries. Products and solutions from Frequentis can be found in over 25,000 operator working positions and in about 140 countries. Founded in 1947, Frequentis is, by its own estimation, the global market leader in voice communication systems for air traffic control with a market share of around 30%. Moreover, the Frequentis Group's systems are globally leading in AIM (aeronautical information management) and aeronautical message handling systems, as well as in GSM-R systems in the field of Public Transport.

Since 14 May 2019, the shares of Frequentis AG are traded in the General Standard on the Frankfurt Stock Exchange and on the prime market on the Vienna Stock Exchange under the ticker symbol FQT (ISIN: ATFREQUENT09).

About LifeX

The Frequentis 3020 LifeX is a future-oriented public safety communication and collaboration platform designed to satisfy the demands of a next-generation control room. 3020 LifeX supports industry standards, such as NG112, allowing members of the public to contact the control room using the media most relevant to their given circumstances, whether it be voice, text, video, or a combination.

For more information, please visit www.frequentis.com

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