

Press Release UK, March 2019

## **Hexagon and Frequentis Partner for Integrated Control Room Solutions**

Formal strategic partnership to deliver outstanding control room solutions for a safer world

Hexagon and Frequentis, industry leaders in incident management and critical communications systems, have partnered to deliver an integrated solution for public safety control rooms in the UK. The partnership allows emergency services to deploy a proven, best-of-breed solution at the heart of their critical control room ecosystem, which promotes innovation and constant evolution, while avoiding supplier lock-in.

The solution features superior integration by design, coupled with unsurpassed industry experience. The partnership builds on an informal collaboration between the two companies that has benefited emergency services for 20 years. More than 30 public safety agencies in the UK and Europe already use Frequentis' control room communication solution with Hexagon's computer-aided dispatch (CAD) system.

The challenges of keeping society safe have never been more visible – or felt more acutely – than in the critical control room environment. Operational staff demand timely actionable information and insight to make the right decisions and deliver the right response yet multiple data sources, while offering opportunity and insight, risk confusion and unmanageable complexity. The quicker a situation can be visualised the faster it can be acted upon. It is the overwhelming ambition of the Chief Information Officer to deliver this situational awareness.

Frequentis is a specialist in safety-critical communication and information solutions with more than seventy years of cross-industry experience in civil aviation, defence, public safety, maritime and public transportation markets. It is now the market leader in the provision of UK Public Safety control room communication solutions for First Contact and Despatch.

"We are pleased to partner with Hexagon to combine our expertise and experience in the market and deliver safety-critical control room solutions that put the operator back in control, enabling enhanced situational awareness and a faster emergency response," said Andy Madge, Frequentis UK Managing Director. "We intend to provide the best information available to those who make the key decisions in critical scenarios. Our Emergency Services can then deliver an effective service to the public."

Hexagon is the world leader in the supply of incident management solutions and is unique in the UK in providing these to customers across all three emergency services as well as roadside rescue. Its broader portfolio: notably asset management, mobility, analytics, major event planning and crisis management underpins Safe City initiatives around the world.

"Suppliers must offer open solutions possessing superior integration characteristics while focussing on their core competencies," said Pete Prater, Managing Director of Hexagon Safety & Infrastructure in the UK. "The best way to support the ambition of the emergency services is to recognise that an ecosystem of suppliers – offering a combination of superior components – is the key to critical ICT provisioning. The latest integrated solution from Frequentis and Hexagon delivers on this ambition."

Join Hexagon and Frequentis on stand E1 at BAPCO2019, March 12-13 in Coventry, to witness the future now, and discuss how the partners local and global expertise will benefit your organisation.

## **About FREQUENTIS**

Frequentis is an international supplier of communication and information systems for control centres with safety-critical tasks.

These control centre solutions are developed and distributed by Frequentis in the business segments Air Traffic Management (civil and military air traffic control, and air defence) and Public Safety & Transport (police, fire and rescue services, emergency medical services, vessel traffic and railways). Frequentis maintains a worldwide network of subsidiaries and local representatives in more than fifty countries. The company's products and solutions are behind more than 25,000 operator positions in over 140 countries.

With this extensive portfolio, Frequentis is the leading provider of voice communication systems... all making our world a safer place every day!

## **About Hexagon**

Hexagon is a global leader in digital solutions that create Autonomous Connected Ecosystems (ACE), states where data is connected seamlessly through the convergence of the physical world with the digital, and intelligence is built in to all processes.

Hexagon's industry-specific solutions leverage domain expertise in sensor technologies, software and data orchestration to create Smart Digital Realities™ that improve productivity and quality across manufacturing, infrastructure, safety and mobility applications.

Hexagon's Safety & Infrastructure division provides software for smart and safe cities, improving the performance, efficiency, and resilience of vital services. Visit www.hexagonsafetyinfrastructure.com

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For more information, please visit www.frequentis.com

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