

## **SITAONAIR enhances flight planning operations with private cloud-based FREQUENTIS smartMessenger**

### **SITAONAIR upgrades to latest version of Frequentis smartMessenger**

**SITAONAIR has been operating Frequentis' messaging, NOTAM and weather data management system since 1990. With the latest upgrade, the system is now hosted in the SITA ATI cloud, enabling improved performance, availability and scalability while reducing costs.**

SITAONAIR is the air travel industry's trusted connected aircraft service expert, empowering 400+ airlines and 16,000+ aircraft worldwide with services for passengers, cockpit and cabin crew, flight operations, aircraft big data and air traffic management. The Frequentis system ensures that SITAONAIR's customers receive the most up-to-date information throughout the flight planning process, allowing them to optimise their flight costs by reducing fuel consumption and flight times.

"SITAONAIR and Frequentis California enjoy a long-term partnership and we continue to operate and regularly upgrade the system with Frequentis because some of our specific requirements cannot be easily met by other systems available on the market. By upgrading to Frequentis' latest technologies, we are able to host the system in a virtualised environment on the SITAONAIR cloud, offering contingency in the event of an incident, and enhanced performance to our customers." Said Ian Gray, Senior Product Manager for SITAONAIR's AIRCOM® FlightPlanner.

With the latest upgrade, SITAONAIR maintains a database containing a global coverage of airspace, NOTAM and weather data received from systems operated by the FAA, UK NATS, UK MET Office and EAD.

"This upgrade was particularly challenging as SITAONAIR operates smartMessenger in a complex environment and it was also essential to coordinate the implementation with SITAONAIR staff located across the globe, operating in varying time zones. With the upgrade to the latest release of smartMessenger, SITAONAIR will continue to provide timely and accurate information to its customers and be prepared to meet requirements of future air traffic growth." Added Jesper Duprez, Vice President of Operations at Frequentis California.

## About SITAONAIR

SITAONAIR is the air travel industry's trusted connected aircraft service expert, powering innovation with recognized expertise and future-proof solutions. With our unrivalled industry-backed heritage, SITAONAIR delivers the promises of the connected aircraft, empowering 400+ airlines and 16,000+ aircraft to navigate the complexity of connectivity with our best-in-class solutions and services for passengers, cockpit and cabin crew, flight operations, aircraft big data and air traffic management. We believe that embracing a digital shift will reinvent the operation of aircraft, flight and on-board experience – making it safer, more efficient and enjoyable.

SITAONAIR is a subsidiary of The SITA Group, the communications and IT solution provider that transforms air travel through technology for airlines, at airports and on aircraft.

Visit [www.sitaonair.aero](http://www.sitaonair.aero)

## About FREQUENTIS

Frequentis is an international supplier of communication and information systems for control centres with safety-critical tasks. These control centre solutions are developed and distributed by Frequentis in the business segments Air Traffic Management (civil and military air traffic control, and air defence) and Public Safety & Transport (police, fire and rescue services, emergency medical services, vessel traffic and railways). Frequentis maintains a worldwide network of subsidiaries and local representatives in more than fifty countries. The company's products and solutions are behind more than 25,000 operator positions in almost 140 countries. With this extensive portfolio, Frequentis is the leading provider of voice communication systems... all making our world a safer place every day!

For more information, please visit [www.frequentis.com](http://www.frequentis.com)

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