

Polizei Bayern successfully deploys FREQUENTIS communication platform in Nuremberg headquarters

The Polizei Bayern successfully opened its first operations centre in mid-September at its Police Headquarters in Central Franconia in Nuremberg. At the heart of the communication system was the Frequentis 3020 LifeX platform including digital radio connections and the newly developed AudioHub.

The headquarters in Nuremberg is the second largest operations centre in the German state of Bavaria. It comprises 21 operator working positions that receive and process between 800 and 1,200 police calls per day. In the event of an emergency, an additional 13 operator working positions can be activated.

Within the first week of operation the system was put to the test during a storm which led to over 900 emergency calls in the space of seven hours. The system proved its stability and operators were able to dispatch calls successfully without issue.

"The professionalism of Frequentis during the preparation, implementation and follow-up commissioning of the system gave us confidence in their abilities. All of the aspects important to us as customers were immediately considered and processed by the Frequentis team. Above all, the usability of the system was well received by the operators.", said Anton Beierweck, Head of State-wide IT Procedures at the Police Headquarters Upper Bavaria South.

LifeX was first deployed for Bavarian Police Force in 2015, ahead of the G7 summit. The system was adapted to the needs of the event which required 18,000 emergency services personnel to protect government leaders and control demonstrations.

"What has been clear from the start of the project is the willingness of the Polizei Bayern to innovate. We are very proud to have met their high requirements in terms of technology and services and appreciate the professional cooperation with the organisation who provides the highest protection and security in Bavaria.", Robert Nitsch, Frequentis Vice President Public Safety.

The police headquarters of Mittelfranken is the pilot for the rollout of nine additional control rooms in Bavaria through October 2020. Two more operational centres are planned to be brought on line before the end of 2018.



Control room panorama

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About FREQUENTIS

Frequentis is an international supplier of communication and information systems for control centres with safety-critical tasks. These control centre solutions are developed and distributed by Frequentis in the business segments Air Traffic Management (civil and military air traffic control, and air defence) and Public Safety & Transport (police, fire and rescue services, emergency medical services, vessel traffic and railways). Frequentis maintains a worldwide network of subsidiaries and local representatives in more than fifty countries. The company's products and solutions are behind more than 25,000 operator positions in almost 140 countries. With this extensive portfolio, Frequentis is the leading provider of voice communication systems... all making our world a safer place every day!

For more information, please visit www.frequentis.com

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