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FREQUENTIS Boosts Safety at Sea with ICM

A New Maritime Incident and Emergency Management System

The ICM (Incident & Crisis Management) system will make its first public appearance at NAVDEX 2015 in Abu Dhabi, UAE.

Frequentis recently announced the launch of ICM (Incident & Crisis Management), a state-of-the-art system that organises and automates emergency management procedures to help operators manage incidents more easily, improving the speed and efficiency of responses. The new product further expands the company's diverse portfolio of maritime communication and information solutions, all dedicated to improving the safety and security of shipping and maritime environments.

ICM integrates into existing maritime communication and information systems and guides operators through approved emergency management tasks. It collates and presents important incident-related information automatically and identifies key contacts and their responsibilities. These contacts and relevant deployment resources receive automated alerts and information updates, helping ensure a faster and more informed incident response.

A particular highlight in ICM is the optimised user interface, designed in collaboration with experienced operators. A GIS-based Tactical Communication Chart displays incident-relevant data, including the location and status of resources, improving the operator's situation awareness through immediate access to clear and comprehensive information. Guided decision making based on established procedures, this enhanced situation awareness and automated communications and data exchange all allow the operator to focus entirely on managing responses. ICM also records all activities in an action log, providing a vital resource for subsequent investigation, performance analysis, compensation negotiations or legal proceedings.

"ICM gives operators the automation, information and support they need to manage incidents more efficiently, to the benefit of maritime safety", says Khashayar Saravandi-Rad, Director Frequentis Maritime.

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ICM will make its first public appearance in Abu Dhabi, UAE, 22-26 February at NAVDEX 2015 (the naval defence and maritime security section of the IDEX International Defence Exhibition & Conference). The Frequentis booth (A-040) will showcase the company's various maritime solutions, including demonstrations of its IP-based MCS 3020 communication system and Tracking and Tracing (T&T) information solution. ICM will take centre stage alongside a special presentation of the state-of-the-art national GMDSS maritime communications network Frequentis is helping build for the Sultanate of Oman.

"We look forward to showing customers how ICM can enhance incident management by accelerating alert, response and communication processes, and by providing fast access to the data needed to make safer incident management decisions," notes Saravandi-Rad.

About FREQUENTIS

Frequentis is an Austrian based international supplier of communication and information systems for control centres with safety-critical tasks. These 'Control Centre Solutions' are developed and distributed by Frequentis in the business segments Air Traffic Management (civil and military air traffic control, air defence) and Public Safety & Transport (police, fire and rescue services, emergency medical services, shipping, and railways). Frequentis maintains a worldwide network of subsidiaries, offices and local representatives in more than 50 countries. The company's products and solutions are behind more than 25,000 operator positions in over 115 countries. Using the whole bandwidth of this extensive portfolio, Frequentis is the leading provider of voice communication systems... all making our world a safer place every day!

For more information, please visit www.frequentis.com

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