



THE NEXT CHAPTER IN STATE-OF-THE-ART RAIL EVENT MANAGEMENT

The Mobile REM app gives on-site staff immediate access to all relevant, incident-related contacts and data. At the same time, control centre staff can monitor or instantly review any communication, photo or voice memo made or taken with the mobile device, giving them a vastly-improved overview of the incident.

ONE-TOUCH MOBILE ACCESS TO ALL THE REQUIRED CONTACTS

Mobile REM automatically identifies and displays all internal and external contacts relevant to the incident. No time is lost finding and compiling the right contacts and numbers.

The app also provides instant one-touch access to all incident-related data from the central REM system. Field staff are free to focus entirely on incident management.

REAL-TIME TRACKING OF ON-THE-GROUND COMMUNICATIONS AND VISUALS

The incident manager can monitor or access all the field officer's communications to get a superior, real-time overview of the on-the-ground situation. Smartphone photos and voice memos also transfer immediately to the control centre – tagged with accurate time, location and orientation data – for display on an incident situation map.

MORE ACCURATE AND EFFICIENT INCIDENT RECONSTRUCTION

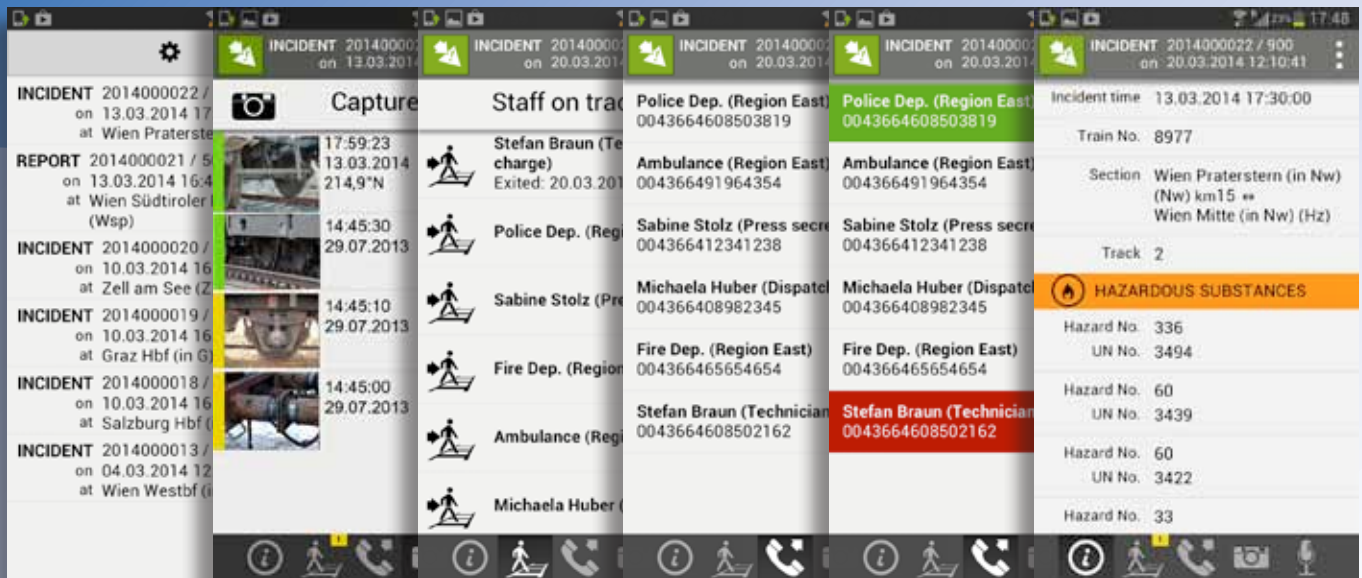
The main REM solution instantly records all communications (included unanswered calls), photos and voice memos made or taken with the mobile device.

Staff have the reassurance of comprehensive, automated recording that satisfies all legal requirements. Investigators and trainers get one-stop access to information previously spread across different systems and devices.

FREQUENTIS REM IS THE MOST COMPLETE RAIL INCIDENT MANAGEMENT SYSTEM AVAILABLE. REM...

- leads staff through operational incidents and emergencies
- instantly identifies relevant internal and external actors
- automates and accelerates the communication process
- details every communication and action in a single recording that satisfies all legal requirements

Mobile REM takes this state-of-the-art incident management to a new level.



INSTANT ACCESS TO INCIDENT CONTACTS AND DATA FOR THE ON-SITE OFFICER IN CHARGE

- App interface adjusts itself to match the current incident
- Display automatically shows all internal and external contacts relevant to the incident in question
- One-touch, immediate access to incident-related data from the central REM system
- No manual configuration required: staff can focus on using contacts and data, not searching for them

FASTER, EASIER INCIDENT-RELATED COMMUNICATIONS AND UPDATES

- Photos taken on site transmit instantly to the control centre, eliminating the time wasted when describing scenes or items to incident managers
- Photos are timestamped and tagged with location and orientation data
- Automated photo tagging reduces the need for note taking, which may be difficult when weather conditions are poor or time is short
- Voice memos also pass immediately to the control centre

VASTLY-IMPROVED INCIDENT OVERVIEWS WITH REAL-TIME MONITORING OF MOBILE COMMUNICATIONS

- Enhanced incident overview for control centre staff, based on real-time access to field officer communications, photos and voice recordings
- A GIS-based incident map displays incoming photos in their correct location, and supports both outdoor and indoor localisation

HUGE EFFICIENCY IMPROVEMENTS FOR INCIDENT RECONSTRUCTION

- REM incident documentation system records all mobile call activities, including unanswered calls
- The central system also records all photos and voice memos taken on site, together with the appended data
- All information is available centrally and clearly structured, allowing faster, efficient reconstructions for legal, investigation and training purposes

FREQUENTIS AG HEADQUARTERS

Innovationsstraße 1, 1100 Vienna, Austria
Tel: +43/1/811 50-0, Fax: +43/1/811 50-5009
www.frequentis.com

