



# VCS3020X Supervisor Course

Target group	Location
Air traffic controllers and ATC operational supervisory staff	Customer site or Frequentis TEC (Vienna)
Language	Max. number of participants
English (unless otherwise agreed)	8
Duration	Course ID
0.5 days	AT0130

Participants will be given insight into the high-level system concept and acquire knowledge of required operational features and functions.

#### Course goals

Upon successful completion of this course, participants will be able to

- > make minor adaptations to the operator position functionality
- $\rangle$  use specific management functions of the TMCS to supervise the status of frequencies and operator positions

### Knowledge

It is assumed that participants

- > have a good understanding of written and spoken English
- $\rangle$  have successfully completed the VCS3020X Operator Course (Course ID AT0110) immediately prior to attending this course
- > have good knowledge of air traffic control and telecommunication basics
- > have authorisation to access the management system PC belonging to the VCS used for the training



#### Qualifications

The following qualifications are necessary:

> English language level (CEFR): minimum B2

## Training agenda

Day 1

Welcome | Health and safety | Course documentation overview | Introduction to the working environment | Mission and scenario concept | Operational configuration with TMCS Supervisor Window | Case studies and best practices (instructor guided) | Summary and review | Student assessment | Assessment feedback | Student feedback | Student certification | Course closure



#### FREQUENTIS AG

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