



VCS3020X Operator Course

Target group	Location
Air traffic controllers	Customer site or Frequentis TEC (Vienna)
Language	Max. number of participants
English (unless otherwise agreed)	8
Duration	Course ID
0.5 days	AT0110

Participants will be given a high-level overview of the system and will acquire knowledge of features and functions of the operator position through extensive practical exercises, ensuring that they are able to correctly use the VCS3020X operator position.

Course goals

Upon successful completion of this course, participants will be able to

- > understand the overall system concept of VCS3020X
- > operate the VCS3020X operator position
- > locate and name all operator position components
- > use standard and project-specific functions for radio and telephone communication
- > create a qualified error report for maintenance personnel

Knowledge

It is assumed that participants

- have a good understanding of written and spoken English
- > have basic knowledge of air traffic control and telecommunication



Qualifications

The following qualifications are necessary:

> English language level (CEFR): minimum B2

Training agenda

Day 1

Welcome | Health and safety | Course documentation overview | Introduction to the working environment | Preparing the OP | Basic OP operation | OP features | Telephone features | Radio features | Mixed communication scenarios | Summary and review | Student assessment | Assessment feedback | Student feedback | Student certification | Course closure



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