VCS3020X Operator Course

Target group		Location	
Air traffic controllers		Customer site or Frequentis TEC (Vienna)	
Language		Max. number of participants	
English (unless otherwise agreed)		8	
Duration		Course ID	
0.5 days		AT0110	

Participants will be given a high-level overview of the system and will acquire knowledge of features and functions of the operator position through extensive practical exercises, ensuring that they are able to correctly use the VCS3020X operator position.

Course goals

Upon successful completion of this course, participants will be able to

〉 understand the overall system concept of VCS3020X
〉 operate the VCS3020X operator position
〉 locate and name all operator position components
〉 use standard and project-specific functions for radio and telephone communication
〉 create a qualified error report for maintenance personnel

Knowledge

It is assumed that participants

〉 have a good understanding of written and spoken English
〉 have basic knowledge of air traffic control and telecommunication

Qualifications

The following qualifications are necessary:

> English language level (CEFR): minimum B2

Training agenda

Day 1	Welcome	Health and safety	Course documentation overview	Introduction to the working environment	Preparing the OP	Basic OP operation	OP features	Telephone features	Radio features	Mixed communication scenarios	Summary and review	Student assessment	Assessment feedback	Student feedback	Student certification	Course closure

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