

FREQUENTIS shows strong commitment to British market by joining G-Cloud 10 list of suppliers

The Frequentis critical control room solution, LifeX, is now available in the UK digital marketplace having joined the G-Cloud 10 list of suppliers. The framework, provided by Crown Commercial Service, will allow the UK public sector increased and easier access to Frequentis capability.

The G-Cloud framework is an agreement between the government and cloud-based service suppliers, increasing the ease with which such supplier services can be accessed. G-Cloud now employs carefully crafted filtering, consequently enabling users to choose a supplier who fits their specific business needs.

“In support of our strong commitment to the British market, we have taken the decision to become part of this supplier community with our public safety integration platform. We are proud to be a G-Cloud 10 supplier, allowing the UK public sector to now use the G-Cloud framework in the Digital Marketplace to buy our Public Safety unified communications solution. We believe that the platform provided by Crown Commercial Service will allow users easier access to critical services to support their business.”

Andrew Madge, Managing Director Frequentis UK

3020 LifeX is a future-oriented public safety communication and collaboration platform designed to satisfy all the demands of a next-generation control room and for contact centre multimedia handling. The solution has been selected by a number of customers already, including the UK Department of Health for the Ambulance Radio Programme for its national requirement of nearly 700 concurrent users, making this system the largest unified communication system in the UK.

The 3020LifeX solution provides a fully web-based call-centre solution including automatic call distribution (ACD), integrated voice response (IVR), recording, and integration with Airwave and ESN (when available). Together with a number of other features, tailored to safety critical control rooms, it provides an exceptionally reliable solution on which to base critical control room operations.

Frequentis UK was founded in 1992 as a subsidiary of Frequentis AG, founded in Austria in 1947, and is currently increasing UK investment in order to strengthen its position in the UK market, benefiting both current and future customers. Over the last 15 years, Frequentis UK has seen significant growth for its customer base. The next three years will see added investment strengthening and expanding the

local UK capabilities further across all areas, including in local recruitment and training. This additional procurement route will make this cloud based technology even more accessible.

About FREQUENTIS

Frequentis is an international supplier of communication and information systems for control centres with safety-critical tasks. These control centre solutions are developed and distributed by Frequentis in the business segments Air Traffic Management (civil and military air traffic control, and air defence) and Public Safety & Transport (police, fire and rescue services, emergency medical services, vessel traffic and railways). Frequentis maintains a worldwide network of subsidiaries and local representatives in more than fifty countries. The company's products and solutions are behind more than 25,000 operator positions in over 130 countries. With this extensive portfolio, Frequentis is the leading provider of voice communication systems... all making our world a safer place every day!

For more information, please visit www.frequentis.com

Jennifer McLellan, Public Relations, Frequentis AG,
Jennifer.mclellan@frequentis.com, phone: +44 2030 050 188

