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April 2009

Mecklenburg-Vorpommern State Police – Advanced networked communications system for greater security

In April 2008 the German state of Mecklenburg-Vorpommern commissioned Frequentis, a communications specialist, to provide the state police with an emergency call and radio system. The five police command and control centres throughout the state were fully operational as one network by mid-March 2009.

The Mecklenburg-Vorpommern State Police decided in favour of new solutions in order to ensure even greater security. A crucial element is the use of state-of-the-art digital information and communications systems that make it easier for officials to carry out critical tasks. The integration of the five police command and control centres in the German cities Neubrandenburg, Schwerin, Rostock, Anklam and Stralsund into one network also opens up new opportunities for maintaining flexibility, planning resources, and deploying personnel more efficiently.

In April 2008 the State Police chose Frequentis to equip the emergency call and radio dispatch centres with the latest digital technology. The company, a specialist for communications and information systems, had emerged from the tender process as the right partner for this extensive project. The Frequentis proposal was convincing due to its cost effectiveness and technically sophisticated concept.

Another factor in its favour was the efficiency of the Frequentis plan, since the goal was to complete the project within an extremely tight time frame. The Neubrandenburg police command and control centre was completed first and went into operation in early October 2008. By March 2009 the project was completed with final acceptance of the Stralsund installation. All five centres in Mecklenburg-Vorpommern are now part of one state-wide network and are operating at full strength.

“Virtual system” concept

The Frequentis solution is based on the concept of a “virtual system”. A total of 24 operator workstations were newly equipped with voice communications systems (Frequentis ICCS 3020) and recording systems (DIVOS 3 log). The five command and control centres in Schwerin, Anklam, Stralsund, Rostock and Neubrandenburg are interconnected and function as ONE unified system.

In the future (such as in major disaster situations), dispatchers at different command and control centres will be able to work together in the “virtual mission control centre” to direct large-scale operations effectively and coordinate efforts among many locations. The advantage: operations can be coordinated more efficiently and carried out much more quickly.

“We are pleased to be working with the Mecklenburg-Vorpommern State Police and to have another satisfied customer in the public safety sector in Germany. We will also put a lot of time and effort into maintaining and servicing the entire system,” states Hermann Mattanovich, engineer and Chief Technical Officer of Frequentis AG.

Background information on Frequentis

You will find background information about Frequentis at its website: www.frequentis.com.